



SDIVINE

FÁTIMA HOTEL



CONGRESS & SPIRITUALITY

PET FRIENDLY

A guide for your human



WELCOME TO OUR PET FRIENDLY HOTEL.

We first tested our services on humans to ensure the best possible stay for you.

The following regulation is addressed to them.

Pet Friendly Regulation

We ask your cooperation and acceptance of our general conditions of admission, check-in, movement and occupancy.

- 🐾 We allow access to cats, rabbits and small to medium-sized dogs (up to 25 kg), with a maximum of two animals per room, in a room allocated to the respective owner. Animals of other species are not allowed. The breed and weight of the pet must be previously informed to the Hotel, subject to its acceptance. Weight or size restrictions do not apply to service dogs;
- 🐾 Potentially dangerous dogs will not be accepted (Portuguese Dec-Law 315/2009) - Brazilian Fila Dog, Argentine Dogue, Pit bull terrier, Rottweiler, American Staffordshire terrier, Staffordshire bull terrier, Tosa inu;
- 🐾 The dog must comply with the requirements of the legislation in force, including an updated Vaccination Bulletin, microchip registration (mandatory for dogs born from July 1, 2008; dogs for hunting, exhibition or dangerous breeds from 2004), registration and license. Cats and rabbits must also be accompanied by the respective vaccination bulletin. All documentation must be sent by email or presented at check-in. Failure to do so implies non-admission of the animal with payment of associated costs;
- 🐾 The Hotel reserves the right to define the type of room in which guests with animals will be accommodated;
- 🐾 Pets are not allowed in public areas inside the Hotel, except for the entry/exit of the animal (in which case the animal must use a leash or be carried on the lap of the owners or in a transport box). This rule does not apply to guide dogs;
- 🐾 Whenever they are in any other public area outside the Hotel (parking lot, gardens, terrace, among other areas) the animal must use a leash or be carried on the lap of the owners or in a transport box. This rule does not apply to guide dogs;
- 🐾 The guest/owner is responsible for the hygiene and cleaning of the respective animal's waste, throughout the interior and exterior perimeter of the hotel;

- 🐾 The pet should never be left alone, without the company of the guest/owner;
- 🐾 The dog must be properly trained and in total obedience to the guest/owner;
- 🐾 The rabbit, inside the room, must be in an enclosure, owned by the owner and set up by him;
- 🐾 Whenever the animal is inside the room, the guest must place the notice available on the outside of the door;
- 🐾 If the animal is in the room at the time of the cleaning maintenance, the tidying service will not be carried out. The guest/owner must contact the reception to arrange the most convenient time, which will always be subject to the availability of the Hotel;
- 🐾 The Hotel provides a Pet Kit in the room for the animal, with 1 sanitary pad, 1 toilet bag, 1 bowl for food and 1 bowl for water;
- 🐾 Bed, food, pen and mat for rabbit and toilet for cat and rabbit are not included in the daily rate. Owners must bring their own items;
- 🐾 The guest/owner is responsible for all material and personal damage caused by the animal's action and agrees to release and indemnify the Hotel from any and all claims or damages relating to their pet;
- 🐾 The guest/owner agrees to indemnify the Hotel, employees, guests, other customers and other customers' animals, for damages resulting from the direct or indirect action of their animal. The Hotel is exempt from all liability for legal purposes;
- 🐾 Upon check-in, the Hotel will request a valid credit card to charge for damages or extraordinary cleanings resulting from the pet's stay. By signing this agreement, the animal's owner is formally authorizing the Hotel to charge these costs to the credit card during or after the stay;
- 🐾 The pet fee is €25.00 per pet for a one-night stay. For stays of 2 nights or more, the rate is €20.00 per pet, per night. If 2 pets are staying in the same room, the €20.00 per pet, per night rate also applies, even if the stay is for only 1 night. The total payment of the stay and the daily fee for the animal must be made until the check-in. Subsequently, this amount also adds an additional cleaning fee if the room/bed linen requires extra cleaning or if there are damages to items owned by the Hotel. This assessment is made by the Hotel, before check-out, and the guest must request the inspection visit in time;
- 🐾 The Hotel reserves the right to request the immediate departure of any animal that exhibits dangerous or unacceptable behavior, such as biting, scratching, excessive barking, apparent illness or urination, heat or defecation in public areas. There will be no reduction in the value of the stay for days not elapsed;
- 🐾 All guests with a pet must previously notify the Hotel in writing of their acceptance of the pet policy, also signing a liability waiver at check-in.

By complying with these standards, we ensure everyone's satisfaction.

We wish you an excellent stay.

Advice and Tips

(so that you have a good stay, but above all, to keep your pet happy and not lose the respect he has for you)

Check that you have all the necessary documents, described in our Regulations, for the admission of your animal to our Hotel.



When coming to our Hotel, make sure your pet is safe and hydrated, respecting the rules for moving animals on the road.

Don't forget to bring your pet's food (not included in the rate) for the entire duration of your stay, including feed, snacks, hay, herbs, etc.



Bring your pet's belongings with you, such as a bed, blanket, toilet, enclosure, etc. The Hotel provides bowls for water and food, sanitary pad and sanitary bag.

Useful information

Veterinary Centers

Clínica Veterinária de Fátima

Estrada de Minde, nº 822/826
2495-502 Fátima
(+351) 249 534 427
Monday-Friday: 10h30 to 12h30
15h00 to 20h00
Saturday: 10h00 to 14h00
www.cvfatima.pt

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Clínica Veterinária Petvida

Travessa Nsa. Sra. das Vitórias
Edifício 2001 - Lote 11
2495-350 Fátima
(+351) 918 908 216
Monday-Friday: 09h30 to 13h00
14h30 to 19h00
Saturday: 09h30 to 13h00
www.petvida.pt

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Hospital Veterinário de Leiria

Tv. Cid. de Rheine
Lote 2, loja a/b
2410-270 Leiria
(+351) 244 833 073
24h
www.hvleiria.pt

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Pet-Shop

Goldpet

Rua do Centro, nº2
Caldelas, Caranguejeira
2420-060 Leiria
(+351) 244 734 298
Monday-Friday: 09h00 to 20h00
Saturday: 09h00 to 19h00
Sunday: 09h30 to 12h30
www.goldpet.pt

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Agricatarina

Estrada de Minde, nº 715
Aljustrel
2495-301 Fátima
(+351) 249 538 085
Monday-Saturday: 09h00 to 13h00
14h00 to 19h00
www.agricatarina.pt

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Supermarkets

Pingo Doce

Av. de Dom José Alves
Correia da Silva
2495-402 Fátima
(+351) 938 875 448
08h00 to 21h00

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Continente Bom Dia

Rua das Terras Novas
2495-000 Fátima
(+351) 249 101 840
08h00 to 21h00

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Aldi

Av. Beato Nuno, nº108
2495-456 Fátima
08h00 to 21h00

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